

## **TERMS OF USE**

**Effective Date: July 10, 2026**

Welcome to the website of Dynamic Reflections. These Terms of Use govern your access to and use of [www.dynamic-reflections.com](http://www.dynamic-reflections.com), including its webpages, blog posts, downloadable materials, forms, links, and other content.

By accessing or using this website, you agree to these Terms of Use. If you do not agree with these terms, please discontinue use of the website.

### **1. About Dynamic Reflections**

Dynamic Reflections provides mental health services, psychological assessment services, professional coaching, leadership development, conflict-resolution services, and healthcare organizational consultation.

Clinical services may be available only in jurisdictions where the treating clinician is appropriately licensed, authorized, or otherwise permitted to practice. The availability of a particular service depends on the clinician, client location, applicable law, payer requirements, and clinical appropriateness.

Information on this website does not constitute a guarantee that Dynamic Reflections can accept you as a client or provide services in your location.

### **2. Informational and Educational Purposes**

The information provided through this website is intended for general informational and educational purposes only.

Website content is not intended to replace:

- Psychotherapy or counseling
- Psychological or neuropsychological evaluation
- Medical, psychiatric, or other healthcare treatment
- Legal, financial, employment, or organizational advice
- Emergency or crisis services
- An individualized assessment by a qualified professional

You should not rely on website content to diagnose or treat a mental health, medical, relationship, workplace, or organizational concern.

### **3. No Professional Relationship Created**

Visiting this website, reading its content, submitting a contact form, sending an email, calling Dynamic Reflections, or scheduling an initial consultation does not by itself establish a therapist-client, psychologist-client, doctor-patient, coach-client, consultant-client, or other professional relationship.

A clinical relationship is established only after Dynamic Reflections has:

1. Determined that services are appropriate and legally available;
2. Accepted you as a client;
3. Completed required intake and informed-consent procedures; and
4. Confirmed the beginning of services.

A coaching or consulting relationship is established only through a separate written agreement describing the scope and terms of the engagement.

### **4. Not an Emergency or Crisis Service**

This website, its forms, email accounts, voicemail systems, and scheduling tools are not monitored continuously and should not be used for emergencies.

If you are experiencing an emergency, believe you may harm yourself or someone else, or feel unable to remain safe:

- Call **911** or your local emergency number;
- Go to the nearest emergency department; or
- In the United States, call or text **988** to reach the Suicide & Crisis Lifeline.

Do not submit urgent or crisis-related information through the website contact form.

### **5. Communications and Electronic Information**

Electronic communications may carry privacy and security risks. Although Dynamic Reflections uses reasonable administrative, technical, and organizational safeguards, no website, email system, contact form, or internet transmission can be guaranteed to be completely secure.

Please do not include extensive clinical information, diagnoses, treatment records, Social Security numbers, payment-card information, or other highly sensitive information in a general website form or ordinary email.

When appropriate, Dynamic Reflections may direct you to a secure portal, electronic health record system, telehealth platform, or other approved communication method.

## **6. Telehealth and Geographic Limitations**

Telehealth services are generally based on the client's physical location at the time services are delivered. Availability may depend on professional licensure, interstate practice authority, PSYPACT authorization, applicable laws, emergency-planning requirements, insurance rules, and clinical suitability.

Access to this website from a particular state or country does not mean that Dynamic Reflections may legally provide clinical services there.

## **7. Psychological Assessment Information**

Descriptions of psychological assessment services are provided for general informational purposes. The appropriate scope of an evaluation, instruments selected, fees, timing, diagnosis, recommendations, and potential use of results depend on the referral question and individual circumstances.

Website content does not guarantee:

- That a particular test will be administered;
- That a particular diagnosis will be made or ruled out;
- That an insurer, school, court, employer, government agency, or other third party will accept an evaluation;
- That accommodations, benefits, medications, legal outcomes, or educational services will be approved; or
- That assessment results will produce a particular outcome.

## **8. Coaching, Leadership, and Consulting Services**

Leadership coaching, conflict-resolution services, career-focused services, and organizational consultation are not psychotherapy unless Dynamic Reflections expressly identifies them as clinical services and establishes a clinical relationship through appropriate informed-consent procedures.

Coaching and consulting do not include emergency mental health services, medical treatment, legal advice, or guarantees regarding employment, workplace performance, revenue, retention, organizational culture, or business outcomes.

When services are provided to an organization, the organization may be the contracting client. The applicable agreement will describe confidentiality, deliverables, reporting, ownership of work product, and the respective roles of participants and the organization.

## **9. No Guarantee of Results**

Dynamic Reflections works to provide thoughtful, ethical, and evidence-informed services. However, individual and organizational outcomes vary.

Dynamic Reflections does not promise or guarantee:

- Symptom improvement;
- A particular diagnosis;
- Relationship reconciliation;
- Employment or career outcomes;
- Assessment findings;
- Insurance reimbursement;
- Organizational change;
- Leadership performance; or
- Any other specific result.

Statements describing possible benefits are illustrative and should not be interpreted as promises.

## **10. Fees, Insurance, and Scheduling Information**

Information about fees, insurance participation, appointment availability, consultation options, or scheduling is subject to change.

Insurance coverage and reimbursement depend on the individual plan, payer rules, medical necessity requirements, deductibles, authorization requirements, diagnosis, service type, provider credentialing, and other factors. A statement that Dynamic Reflections accepts or works with an insurer is not a guarantee of payment.

Current clients are governed by the financial, cancellation, attendance, communication, and informed-consent policies provided during intake.

## **11. Intellectual Property**

Unless otherwise stated, the website and its original content are owned by Dynamic Reflections or used with permission. This includes text, branding, graphics, logos, page designs, worksheets, downloadable resources, educational materials, videos, photographs, and other original content.

You may view and print website content for your own personal, noncommercial use.

You may not, without prior written permission:

- Copy or republish substantial portions of the website;
- Sell, license, reproduce, distribute, or commercially exploit its content;
- Remove copyright or attribution notices;
- Present the content as your own;
- Use worksheets or educational materials in a commercial program;
- Scrape or systematically extract website content; or
- Use the content to train, develop, or enhance an automated or artificial-intelligence system except as permitted by law.

Third-party names, trademarks, photographs, and materials remain the property of their respective owners.

## **12. Acceptable Use**

You agree not to:

- Use the website for unlawful, fraudulent, abusive, or harmful purposes;
- Attempt to gain unauthorized access to the website or related systems;
- Introduce viruses, malicious code, or disruptive technology;
- Interfere with the website's operation or security;
- Impersonate another person;
- Submit false, threatening, harassing, or defamatory information;
- Use forms or contact channels to send spam or solicitations; or
- Attempt to obtain information about clients, staff, systems, or confidential business operations.

Dynamic Reflections may restrict access or take other appropriate action when misuse is suspected.

### **13. Third-Party Websites and Services**

This website may link to third-party resources, scheduling platforms, client portals, payment processors, social-media sites, healthcare resources, embedded maps, videos, or other external services.

These services operate under their own terms and privacy practices. Dynamic Reflections does not control and is not responsible for their availability, accuracy, accessibility, content, security, or privacy practices.

A link does not necessarily constitute an endorsement.

### **14. Testimonials and Endorsements**

Any testimonial, endorsement, illustrative scenario, or description of a possible client experience reflects an individual perspective or general example. It does not guarantee that another person will have the same experience or outcome.

Dynamic Reflections will not knowingly disclose confidential client information for marketing purposes without appropriate authorization.

### **15. Accuracy and Availability**

Dynamic Reflections attempts to maintain accurate and useful information but does not warrant that all content will always be complete, current, error-free, or available.

Services, staff, credentials, office information, payer participation, fees, links, and website functionality may change without notice.

Dynamic Reflections may update, suspend, remove, or discontinue website content at any time.

### **16. Limitation of Liability**

To the fullest extent permitted by law, Dynamic Reflections and its owners, clinicians, employees, contractors, and representatives will not be liable for indirect, incidental, special, consequential, or punitive damages arising from:

- Your access to or use of the website;
- Your inability to access the website;
- Reliance on website content;

- Third-party links or services;
- Unauthorized access outside Dynamic Reflections' reasonable control; or
- Decisions made based on general website information.

Nothing in these Terms excludes liability that cannot legally be excluded or limited.

## **17. Indemnification**

To the extent permitted by law, you agree to indemnify and hold harmless Dynamic Reflections and its owners, clinicians, employees, contractors, and representatives from claims, liabilities, damages, and reasonable expenses resulting from your unlawful misuse of the website or violation of these Terms.

## **18. Children and Minors**

This website is intended for a general audience and is not designed for children to submit information independently.

Parents and legal guardians should contact Dynamic Reflections on behalf of a minor. Minors should not submit personal or clinical information through the website without the involvement of a parent or legal guardian, except where applicable law permits otherwise.

## **19. Accessibility**

Dynamic Reflections strives to make its website accessible and usable. Individuals who encounter an accessibility barrier may contact Dynamic Reflections so that reasonable efforts can be made to provide the information in another format.

## **20. Governing Law**

To the extent permitted by applicable law, these Terms are governed by the laws of the State of Wyoming, without regard to conflict-of-law principles.

Clinical services remain subject to the laws and professional requirements applicable to the client's location and the clinician's authorization to practice.

## **21. Changes to These Terms**

Dynamic Reflections may revise these Terms periodically. The effective date displayed at the top indicates when they were last updated.

Continued use of the website after an update constitutes acceptance of the revised Terms.

## **22. Contact**

Questions regarding these Terms may be directed to:

**Dynamic Reflections**

Sheridan, Wyoming

**Phone:** 307-500-2770

**Email:** [booking@dynamic-reflections.com](mailto:booking@dynamic-reflections.com)

**Website:** [www.dynamic-reflections.com](http://www.dynamic-reflections.com)